Objectives:
1. To determine whether "Tell Me More" could be run by medical students in inpatient institutions on GHHS 2015 National Solidarity Day for Compassionate Patient Care
2. To learn if the program enhances the clinical experience for patients and healthcare providers
3. To assess interest in participation in a longer pilot of "Tell Me More"

Methods:
GHHS chapters (134) were invited to participate in "Tell Me More" through emails, website postings, newsletters, listservs, and Facebook invitations. Packets that contained a description of how to initiate the program, a sample patient consent form, and wall stickers were mailed to interested chapters. A post-participation survey was emailed to all participants.

Results:
• 90 institutions participated in the "Tell Me More" program.
• 80 surveys were returned. Of these, 75% were completed by medical students, 6% by residents, 15% by GHHS chapter advisors and attending physicians, and 4% by administrators.
• 96% of the programs were run in academic medical inpatient facilities.
• Most patient interviews were conducted by medical students, but residents, faculty, and nursing students participated as well.
• 84% reported that patients were willing to engage.
• 95% observed that patients and their families were extremely or very pleased to have their personal phrases publicly displayed.
• 64% thought that healthcare providers were extremely or very pleased to see the personal phrases displayed.
• 93% stated that the "Tell Me More" program was worthy of expansion to a wider audience, with 92% indicating interest in participating in a longer pilot study.

WHAT IS THE "TELL ME MORE" PROGRAM?
• The "Tell Me More" program was developed by the GHHS chapter of the Icahn School of Medicine at Mt. Sinai in response to the depersonalization that medical students observed in patient interactions today.
• "Tell Me More" is a conversation between an interviewer and a patient in a quiet moment. The patient is asked if he/she is willing to answer three brief questions:
  1. What do you think is your greatest strength?
  2. How would your family and/or your friends describe you?
  3. What has been most meaningful in your life?
• The patient and the interviewer agree on three short responses and write them on a "Tell Me More" wall sticker that is displayed in the patient’s room.

GOALS OF THE "TELL ME MORE" PROGRAM
• To learn personal information about patients that can be shared with other members of the health care team to remind them that patients are unique human beings
• To build rapport and trust between patients and healthcare providers by letting patients know that they are respected and cared for as individuals
• To remind patients of their special strengths and qualities
• To enhance the clinical experience of patients and healthcare providers alike

IMPLICATIONS OF THE "TELL ME MORE" PROGRAM
The "Tell Me More" program is a simple, inexpensive, and easily implemented program that enhances interactions between patients and their healthcare team. Two research studies are underway to determine the functionality of the "Tell Me More" program in varied healthcare settings and to assess the impact of the program on medical student empathy.

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