AOA Core Competency Matrix - Program Assessment

Compearcy 7: System-Based Practice
Residency Specialty: Date:

Residents are expected to demonstrate an understanding of health care delivery systems, provide effective and qualitative patient care within the system, and practice cost-effective medicine.

### REQUIRED ELEMENT #1: The resident understands national and local health care delivery systems and how they affect patient care and professional practice.

1. Attended instruction in matters of health policy and structure. 1-4
2. Has an increased understanding of business applications in medical practice. 1-4
3. Demonstrated operational knowledge of health care organizations, and state and federal programs. 1-4
4. Demonstrated an increased understanding of his/her role as member of the health care team in hospital, amb.clinic & community. 1-4
5. Attended guest lectures/seminars with policy makers. 1-4
6. Attended hospital utilization review, quality and other administrative and multi-disciplinary meetings. 1-4

### REQUIRED ELEMENT #2: The resident exhibited effective listening, written and oral communication skills in professional interactions with patients, families, and other health professionals.

1. Has an increased understanding of local medical resources available to patients for treatment and referral. 1-4
2. Participated in advocacy activities that enhance the quality of care provided to patients. 1-4
3. Practiced clinical decision-making in the context of cost, allocation of resources, and outcomes. 1-4

Program Director Signature: _________________________ Date: ________________